

Sheila Stoeller



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W-01906A-09-0283

From: Robert Waldron
Sent: Monday, July 20, 2009 7:23 PM
To: Mayes-WebEmail
Subject: East Slope Water Company

Chairman Mayes,

I am a customer of East Slope Water Company in Cochise County (just outside of Sierra Vista, AZ). Having just received a notice of public hearing regarding an emergency rating increase, I have a few questions and concerns. Docket No. W-01906A-09-0283.

The proposed rate increase will almost double our rate. This is unacceptable on its face. To need this high of an increase points to failure to prepare on the part of the company.

The stated reason for the "emergency increase" is to be prepared for a situation that currently doesn't exist and is not really clear.

What is really driving this?

Why hasn't the company set aside a portion of profits over the years to purchase/repair the backup equipment needed in the "what if" scenario?

IF... the stated reason for the increase is accurate and truly necessary, does it follow that once the needed equipment/repairs are made, will our rates will go back down afterward? If not, why not?

Given the companies very inconvenient move to Tucson for billing/office, and given the recent water quality test failure, this proposed rate increase doesn't pass the "smell test".

Our quality of service is going down and company wants to double the rates. Unbelievable.

Thank you,

Robert Waldron
Sierra Vista, AZ 85650

Arizona Corporation Commission
DOCKETED

JUL 23 2009

DOCKETED BY [Signature]

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Sheila Stoeller

From: Geoff [REDACTED]
Sent: Friday, July 17, 2009 7:28 AM
To: Newman-Web
Cc: Pierce-Web; Mayes-WebEmail; Kennedy-Web; Stump-Web
Subject: East Slope Water Company Rate Increase

Paul,

Throughout this economic downturn, the consumer is constantly being required to dig deeper into their pockets in order to maintain a standard of living for the gluttonous CEO's. The increase in gasoline alone has forced our economy into a tailspin which we may never see the end to. As a taxpayer in this county I am forced to re-adjust my budget all the time in order to make ends meet. I do not have the means to seek addition funds from anyone in order to afford myself the opportunity to continue to live a life of luxury. In every case, so far, this Commission has approved the rate increases as requested by each and every utility company. My concern is now that none of you are actually representing the citizens who voted you into office. Your actions continue to damage the consumer/voter. We too need a break and you have this opportunity to do the right thing.

I urge each and every one of you to tell ALL of the utility companies to treat their budgets the same as their consumers are forced to. I urge you all to vote NO on the rate increase proposed by East Slope Water Company under Docket No. W-01906A-09-0283.

Sincerely,

Geoff R. Hlavin